

Non-Discrimination Policy

Southview Medical Group complies with applicable federal and state civil rights laws and does not discriminate against any individual on the basis of race, color, ethnic or national origin, ancestry, sex, gender, age, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability in admission, treatment, or participation in its programs, services and activities, or in employment, or on the basis of sex in its health programs and activities. Southview Medical Group does not exclude people or treat them different because of their race, color, ethnic or national origin, ancestry, sex, gender, age, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability.

Upon request, Southview Medical Group will provide auxiliary aids and services to individuals with disabilities and language services to individuals whose first language is not English when department's needed to ensure equal opportunity and meaningful access to the programs, services and activities. Examples of aids and services include, but are not limited to, qualified sign language interpreters, written information in other formats, foreign language interpreters and information translated into other languages. Southview Medical Group will provide aids and services in a timely manner and free of charge.

Should you require any of these services, please let the person scheduling your appointment know about the assistance you need, and/or contact your physician's office directly prior to your appointment.

If an individual believes discrimination has occurred, a grievance can be filed with Southview Medical Group Human Resources Department at 205-933-4640. All grievances must be submitted to the Human Resources Department within 30 days of the date the person filing the grievance becomes aware of the alleged discriminatory action.

To file a grievance, please contact:

Southview Medical Group
Human Resources Department
833 St. Vincent's Drive - POB III, Suite 300
Birmingham, AL 35205
Telephone: 205-933-4640
Email: hr@southviewmed.com

A civil rights complaints can also be filed with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail, phone, or fax at: (800)368-1019 Fax: (202)619-3818 TDD: (800)537-7697 Email: OCMAIL@hhs.gov.
Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Spanish

Si usted habla español, tiene a su disposición servicios de asistencia con el idioma sin costo alguno.

Korean

모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다.

Chinese

如果您讲汉语普通话，则可以免费向您提供语言协助服务

Vietnamese

Chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị, nếu quý vị nói tiếng Việt.

Arabic

مجاناً. إذا أنت تتحدث العربية، فستتوفر لك خدمات المساعدة اللغوية

German

Wenn Sie deutsch sprechen, stehen Ihnen kostenlos Sprachhilfen zur Verfügung.

French

Si votre langue est le français, des services d'assistance linguistiques sont mis gratuitement à votre disposition.

Gujarati

તમે ગજુ રાતી બોલતા હો, તો િવના મજૂરૂ યે, ભાષા સહાય સેવાઓ તમને ઉપલબ્ધ છે.

Tagalog

Kung nagsasalita ka ng Tagalog, may magagamit kang mga serbisyo sa lengguahe na walang bayad.

Hindi

अगर आप िहदी बोलते ह तो भाषा सहायता सेवा िनःशुक उपलब्ध है।

Laotian

ຖ້າທ່ານເວົ້າ ພາສາລາວ ແມ່ນ ນັ້ນ ອໍບົລການຊ່ວຍເຫຼືອ ອພາສາພື້ນໃຫ້ແກ່ທ່ານ.

Russian

Если ваш язык – русский, то вам могут быть предоставлены бесплатные услуги переводчика.

Portuguese

Se você fala português, está disponível atendimento gratuito com assistência ao idioma.

Turkish

Türkçe biliyorsanız, dil yardım hizmetlerini ücretsiz olarak kullanabilirsiniz.

Japanese

日本語を話される場合には、無償の言語支援サービスがご利用いただけます。